

Homeless Services



Emergency Shelter for Families - Waiting List Hotline 408-926-8885

City Team/Heritage Home

408-294-1238 Emergency shelter for homeless or abandoned pregnant women 18 & over during their last trimester of pregnancy. Drug & alcohol services available.

Family Supportive Housing/San José Family Shelter 408-926-8885 692 N. King Road

Call between 10:00 a.m. - 11:00 a.m. M-F for availability. Emergency shelter for families with children. Case management, workshops, child care, on-site tutoring and monthly bus passes. 90 day limit.

LifeMoves/Georgia Travis House 260 Commercial Street

Open 24 Hours a day.

Emergency shelter for single adult women and families with children. Call between 10:00 a.m. - 11:00 a.m. M-F for availability. Case management, workshops, on-site tutoring, and monthly bus passes. 60 day stay.

Singles 408-271-1630

Main 408-779-2113

Families 408-926-8885

DOMESTIC VIOLENCE, FAMILY & CHILDREN ISSUES

Asian Americans for Community Involvement (AACI) 408-975-2730

2400 Moorpark Avenue, Suite 300

8:30 a.m. - 5:30 p.m. M-F

Call for assessment & appointment. Multilingual services, programs, & referrals for adults, seniors, & children.

Community Solutions

408-842-7138 24-Hour Domestic Violence/Rape Crisis Line 1-877-363-7238 Youth & Family Crisis Line 408-683-4118 16264 Church Street, Suite 103, Morgan Hill 9015 Murray Avenue, #100, Gilroy 9:00 a.m. - 5:00 p.m. M-F Sexual assault & domestic violence prevention; intervention counseling & housing services.

Domestic Violence Support Network Hotline

24-Hour Crisis Hotline 800-572-2782 375 South Third Street (YWCA) 9:00 a.m. - 5:00 p.m. M-F Information, advocacy, & referrals. All calls are confidential.

Family Violence Center

408-277-3700 1671 The Alameda, Suite 100 8:00 a.m. - 5:00 p.m. M-F Staffed by San José Police Department; investigation of child & elder abuse, stalking, & domestic violence cases.

Next Door

Main 408-501-7550 24-Hour hotline 408-279-2962

234 East Gish Road, Suite 200 9:00 a.m. - 8:00 p.m. M-Th & 9:00 a.m. - 5:00 p.m. Serves men, women & children (boys up to 18 years). Confidential shelter, advocacy, teen & children's programs, & counseling. Female domestic violence victims accepted 24 Hours a day.

YWCA of Silicon Valley

Rape Crisis Center 408-295-4011 ext 233 650-493-7273

Dignity on Wheels

San José Location Info 650-779-5065 Free showers and laundry available on a first-come basis. Check in at the table, receive a number and wait your turn. Take a 7-min timed shower in a private shower room. Wash up to 2 sets of clothing only (no shoes, sleeping bags or heavy items). Please call for info on showers for minors.

HOUSING FOR SINGLE MEN & WOMEN

Bill Wilson Center/Transitional Housing Program

Singles 408-289-5803 Pregnant/Parenting 408-289-5835

408-288-2153

408-271-5160

408-271-0820

693 South 2nd Street

Serves youth ages 18 to 24. Housing & support services for 1 to 2 years, case management, job search assistance, life skills workshops, assistance with enrolling in educational programs, parenting classes & transportation assistance. Shared living in a supervised setting.

City Team/Rescue Mission

1174 Old Bayshore Highway Check-in Begins at 5:30 p.m. First Come, First Serve.

Drop-in Service 4:00 p.m. - 6:15 p.m.

Overnight emergency shelter, drug & alcohol programs, showers, food & clothing for men.

HomeFirst/Boccardo Reception Center 408-294-2100, press 0

2011 Little Orchard Street Open 24 Hours

Emergency shelter, basic needs, food, medical services, & case management.

LifeMoves/Montgomery Street Inn

358 North Montgomery Street 7:00 p.m. - 7:00 a.m. M-Su

Emergency shelter for men. 30 days free, 60 day maximum. Monthly bus passes. Shelter & transitional housing for single adult men. Case management, employment & housing assistance, medical services, workshops & monthly bus passes. Program assessments completed M-Th at 12:30 p.m.

LifeMoves/Julian Street Inn

546 West Julian Street

Open 24 Hours

Referral based 90-day program offering comprehensive day services & shelter for men & women with mental health issues. Clinical case management, workshops, employment & housing assistance, medical/dental services, & monthly bus passes.

LifeMoves/Georgia Travis House 260 Commercial Street

Singles 408-271-1630 Families 408-926-8885

Open 24 Hours Emergency shelter for single adult women and families with children. Call between 10:00 a.m. - 11:00 a.m. M-F for availability. Case management, workshops, on-site tutoring, and monthly bus passes. 60 day stay.

Salvation Army/Emmanuel House

405 North Fourth Street

408-282-1175

Line-up for overnight shelter between 1:30 p.m. & 2:30 p.m.; intake is

at 3:30 p.m.; first come, first served.

Lunch - 12:15 p.m. & Dinner - 5:15 p.m. M-Sa

Emergency shelter (14 free nights per year) & working-man's program.

RENTAL & OTHER ASSISTANCE

Sacred Heart Community Service	408-278-2160
Food pantry & Clothes Closet: 9:00 a.m 4:00 p.m. N 9:00 a.m 6:00 p.m. T; 9:00 a.m noon F	/l, W, Th;
Services Registration: 9:00 a.m 3:00 p.m. M, W, Th 9:00 a.m 5:00 p.m. T; 9:00 a.m 11:00 a.m. F	,
Job development & placement, clothing & bag lunche English classes. Home energy assistance program, pu	
assistance, family supports services. Food boxes, rental and utility assistance for residents zip codes: 95008, 95110, 95111, 95112 (S. of Santa 95116-18, 95120, 95123-26, 95128 & 95136	0

Salvation Army 408-282-1165

359 North Fourth Street 8:00 a.m. - 12:00 p.m. & 1:00 p.m. - 3:00 p.m. M-Th; 8:00 a.m. - noon F: information, referrals, clothes, senior meals, rental & move-in assistance, & food. 1:00 p.m. - 3:00 p.m. T-Th (brown bag). Meals for seniors: 8:30 a.m. - 12:00 p.m. M-F. Family services: 8:30 a.m. - 11:30 p.m. & 1:00 p.m. - 3:00 p.m. M-Th; 8:00 a.m. - 12:00 p.m. F.

The Health Trust/AIDS Services

408-961-9850 800-325-1890

1400 Parkmoor Avenue, Suite 230 Housing placement, rental subsidies, case management, referrals, emergency financial assistance, transportation, & food for people with HIV/AIDS.

Housing Authority of the County of Santa Clara 408-275-8770

505 West Julian Street 7:30 a.m. - 5:00 p.m. M-F (closed every other F) Rental subsidies & affordable housing for low-income families, seniors & persons with disabilities.

Salvation Army 3090 Homestead Road

408-247-4588

Santa Clara, CA 95051 Rental deposit and utility assistance for residents of the following zip codes: 95050, 95051 & 95054

San José Unified School District

Healthy Start Family Resource Center: 408-535-4760 1149 East Julian Street, Building G 855 Lenzen Avenue, District Office room 100A 8:00 a.m. - 4:00 p.m. M-F

McKinney Vento Program for Homeless Students: 408-535-6464 Insurance enrollment, renewal assistance for Medi-Cal, Healthy Families, Kaiser Child Health Plan, medical clinic for children ages 0-18 & monthly food program. School activities: nutrition & health education, school enrollment process, & school transportation. Children's school supplies, backpacks, & elementary school uniforms.

877-962-3633 Santa Clara County/General Assistance

1919 Senter Road 8:00 a.m. - 5:00 p.m. M-F Financial assistance for single men & women. Rent & move-in assistance for Supplemental Security Income (SSI) recipients.

Santa Clara County/Benefits Assistance Center 877-962-3633

1867 Senter Road 8:00 a.m. - 5:00 p.m. M-F Temporary Assistance for Needy families (TANF), Medi-Cal, & Food Stamps.

Santa Clara Unified School District

McKinney Vento Program for Homeless Students: K-12 408-423-3550 1840 Benton Street, Santa Clara 9:00 a.m. - 3:00 p.m. M-Th School enrollment & transportation, free nutrition program, food program, school supplies, backpacks, & elementary school uniforms.

Santa Clara County Public Health/Public Information Line

Main 408-792-5040 408-885-3980

976 Lenzen Avenue 8:00 a.m. - 5:00 p.m. M-F Case management & other services.

Silicon Valley Independent Living Center

2202 North First Street 7881 Church Street, Suite C, Gilroy 9:00 a.m. - 5:00 p.m. M-F

408-894-9041 TTY 408-894-9012 408-843-9100

Information & referrals, housing search assistance, independent living skills, advocacy, limited emergency financial assistance, transition services from nursing home to community based living, personal care attendant services, assisted technology (AT) assessments & AT lending library, peer support groups, accessible computer lab.

St. Joseph's Family Center

Main 408-846-1480 408-842-6662

7950 Church Street, Suite A, Gilroy 9:00 a.m. - 4:00 p.m. M-F (closed 12:00 p.m. - 1:00 p.m.) Food assistance pantry, hot meals, employment services, emergency rental & utility assistance, & bus passes. Services targeted to residents of Gilroy & San Martin 95020 & 95046.

Sunnyvale Community Services

408-738-4321

725 Kifer Road, Sunnyvale 9:00 a.m. - 11:30 a.m. & 1:00 p.m. - 4:00 p.m. Assistance with utilities, rental deposits, & move-in costs. Food program for families & seniors: rental deposit and utility assistance for residents of the following zip codes: 94085, 94086, 94087, 94089 & 95002

408-255-8033 West Valley Community Services 10104 Vista Drive, Cupertino

8:00 a.m. - 5:00 p.m. M, W, F & 8:00 a.m. - 8:00 p.m. T & Th. Closed from 12:00 p.m. - 1:00 p.m. & holidays Rental & utility assistance, case management services, information referrals, food pantry, & transitional housing for single adults & women w/children under the age of 6.

24-Hour Crisis Hotline 408-287-3000 24-Hour Bilingual Crisis Line 800-572-2782

375 South 3rd Street

9:00 a.m. - 5:00 p.m.

Confidential shelter, advocacy, therapy, counseling, legal advocacy, children's programs & referrals. Call for appointment.

DROP-IN DAY TIME SERVICE CENTERS

Bill Wilson Center/Drop-In Center

408-925-0231

693 S 2nd Street

9:00 a.m. - 9:00 p.m. M-F & 9:00 a.m. - 1:00 p.m. Sa-Su Serves youth ages 12-24. Food, clothing, showers, lockers, phone, computers, laundry, housing referrals, mental health services, employment training, education support, counseling, & workshops.

ilroy Compassion Center - Day Center 408-76	3-7120
70 Tomkins Court, Gilroy	
:00 a.m noon M-F	
nacks, bathrooms, clothing.	
:00 a.m noon M-F	

Opportunity Center

650-853-8672

33 Encina Avenue, Palo Alto 8:00 a.m. - 4:00 p.m. M-F

Center provides showers, case management & assistance with CA ID's. Clothes closet distributes free clothing, sleeping bags, backpacks, shoes, winter gear, & toiletries. Emergency rental & utility assistance for qualifying families & individuals, by appointment. Serving the following zip codes: 94301, 94303-06

the following zip codes: 95013, 95037, 95112 (N. of Santa Clara St.), 95119, 95121-22, 95127, 95132, 95135, 95137-39 95141 & 95148

Food services, rental deposit and utility assistance for residents of

LifeMoves/Georgia Travis House

408-271-1630 ext 642

260 Commercial Street Call for Information Emergency Assistance for rental & utilities for following zip codes:

95035, 95131, 95133 & 95134

City of San José/Rental Rights & Referrals Program 408-975-4480

Housing Dept., 12th floor 200 East Santa Clara Street 8:00 a.m. - 5:00 p.m. M-F (closed Holidays) Mediation & arbitration services for tenants & landlords of dwellings with three or more units & mobile homes.

Community Services Agency of Mt. View & Los Altos 650-968-0836

204 Sterlin Road, Mountain View 9:00 a.m. - 12:00 p.m. & 1:30 p.m. - 4:00 p.m. M-F One-time assistance with rent, PG&E bill assistance, emergency food services, senior services & holiday sharing for residents of following zip codes: 94022, 94024, 94035, 94040-41 & 94043

Food pantry: 10:00 a.m. - 11:15 p.m. & 1:00 p.m. - 4:15 p.m. M, W, F. Open until 7:15 p.m. Tu & Th. Serving residents of 95014, 95030, 95032-33, 95044, 95070, 95129-30

MEDICAL, MENTAL HEALTH & RECOVERY PROGRAMS

Adult Protective Services	i
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333 West Julian Street

Open 24 Hours

Report Abuse/neglect of elders (over 65) or disabled adults (over 18). Assistance to adults over 65 years who are functionally impaired.

Alum Rock Counseling Center/Mobile Crisis Intervention

Main 408-294-0500 24-Hour 408-294-0579

408-755-7690

800-414-2002

1245 East Santa Clara Street 8:30 a.m. - 8 p.m. M-Th & 8:30 a.m. - 6:00 p.m. F Outpatient short-term counseling services for youth age 21 & younger, mentoring & school-based counseling.

Santa Clara County Department of Alcohol & Drug Services 800-488-9919

(DADS)/Gateway 8:00 a.m. - 5:00 p.m. M-F Assessment, detoxification, outpatient, residential, ancillary, & prevention services to adults (18 years & over).

Santa Clara County Mental Health Services

Mental Health Call Center:	24-Hour 800-704-0900
Momentum for Mental Health:	Main 408-260-4040
438 North White Road:	408-254-6828
2001 The Alameda:	408-261-7777
206 California Avenue, Palo Alto:	650-617-8340
8:30 a.m 5:00 p.m. M-F	
Mental health, housing, & youth programs.	
Call for intake.	

National Alliance for Mental Illness (NAMI)	408-453-0400
1150 South Bascom Avenue, Suite 24	
10:00 a.m 2:00 p.m. M-F	
Self help, education, support & advocacy for consume	rs, families, &
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friends of people with psychiatric disabilities.

Pathway Society, Inc.

408-244-1834

Appointments 1-888-334-1000

1659 Scott Boulevard, Suite 30, Santa Clara 9:00 a.m. - 5:00 p.m. M-F Mental health services; assistance with drug abuse, addiction & alcoholism; residential treatment center & transitional housing units, youth services.

Gardner Family Health Network Healthcare for the Homeless Project 408-935-3908

408-283-8140 Mobile Medical Unit - Call for schedule Medical services, case management, substance abuse counseling, & referrals

Valley Medical Call Center

Main 408-885-5000 751 S. Bascom Ave. 8:30 a.m. - 5:00 p.m. M-F 9:00 a.m. - 9:00 p.m. Express Clinic 7 days a week (call for same day appointment at one of 5 sites - non emergency services provided) Crisis outreach, walk-in crisis intervention, screening, & referrals to community-based mental health resources.

Valley Homeless Clinic	408-272-6050
2101 Alexian Drive	
Walk in medical & psychiatric services.	
Call for hours; they vary by day Tu-F.	

VETERANS SERVICES

HomeFirst/Veterans Services 408-510-7522 2011 Little Orchard Street

8:00 a.m. - 4:30 p.m. M-F

Case management, transitional housing, communication & resolution workshops, job placement training, referrals to employment agencies, rental assistance & homelessness prevention services.

Homeless Veterans Emergency Housing Facility (HVEHF) 408-533-0228

10 Kirk Avenue	

Call for application; no walk ins accepted. Serves male & female veterans, provides transitional housing, case

management & supportive services.

Goodwill Industries Silicon Valley/Homeless Veterans Program 408-869-9128

1080 North 7th Street

LEGAL REFERRALS	
Bay Area Legal Aid	Main 408-283-3700 408-850-7066 800-551-5554
2 West Santa Clara Street, 8th floor 9:00 a.m 5:00 p.m. M-F (closed noon - 1:00 p Legal counseling on benefits, tenant rights, & ev	,
Law Foundation of Silicon Valley 152 North 3rd Street, 3rd Floor 9:00 a.m 5:00 p.m. (closed 12:00 p.m 1:00 Legal services, education and advocacy for und households in Silicon Valley	
Mental Health Advocacy Project	408-294-9730 800-248-6427
Legal assistance & representation, information, individuals with mental illness or developmenta government benefits & mental health patients' r 9:00 a.m 11:30 a.m. Fridays (call 408-280-24 Health Legal Services Legal assistance & representation; information people with HIV. Public/private benefits & insura discrimination, employment rights, estate plann Fair Housing Law Project (FHLP) Works with victims of housing discrimination (fo sex, age, national origin, ancestry, sexual orients source of income or disability; their operation of whether there are children in the family Legal Advocates for Children & Youth (LACY) Advances the legal rights of children and youth, lead healthy and productive lives	I disabilities. Housing, rights. Eviction clinic 124 for clinic appts.). 408-293-3135 & referrals to ance; housing rights, ing & wills; debt relief. 408-280-2452 r race, color, religion, ation, marital status, a home daycare or 408-280-2416
Legal Aid Society of Santa Clara County/Housi Program 480 North First Street Eviction clinics & help with other housing related	408-283-1535
Pro Bono Project of Silicon Valley 480 North First Street 8:30 a.m 5:00 p.m. M-F Family law legal assistance for divorce, visitation violence cases.	408-998-5298
FOOD & MEALS	
City Team 1174 Old Bayshore Hwy. Breakfast 6:30 a.m 7:00 a.m. & Dinner 5:00 p. Breakfast 8:30 a.m 9:00 a.m. & Dinner 5:00 p.	
Loaves & Fishes Serves at the following locations: 408 Eastside Neighborhood Center 2150 Alum Rock Avenue Hot meals: 4:30 p.m 5:30 p.m. M-F Goodwill 1080 North 7th Street Hot meals: 4:30 p.m 5:30 p.m. M, T, Th	408-998-1500
Martha's Kitchen	408-293-6111

311 Willow Street Hot meals: 4:00 p.m. - 5:00 p.m. Tu & W.

Second Harvest Food Bank 1-800-984-3663 750 Curtner Avenue **Cypress Center** 4001 N. 1st Street 8:00 a.m. - 5:00 p.m. M-F Distribution of food to service agencies & food to individuals in exchange for work.

YOUTH SERVICES

Bill Wilson Center

Main 408-243-0222 24-Hour Crisis Line 408-850-6125

3490 The Alameda, Santa Clara

Runaway house & homeless youth shelter program for youth ages 11-17 years. Counseling for all ages.

The Hub (Foster Youth Resource & Community Center)

408-792-1750

591 North King Road, Suite 1 12:30 p.m. to 6:00 p.m. M-F Serves current/former foster & ILP-eligible probation youth ages 15-24. Eligible youth can get help with housing, employment, education, legal consultation, counseling, health care, transportation, food stamps, & ILP services/case management.

Unity Care Group 408-971-9822 237 Race St. 8:00 a.m. - 5:00 p.m. M-F Residential treatment, wraparound & mental health services, independent living skills training, employment assistance, & transitional housing to youth ages 11-24 years.

StandUp For Kids - Silicon Valley 408-753-1272 The Village 888-365-4543 25 E. Hedding Street, S.J. 5:30 p.m. - 8:30 p.m. Tues. & Fri; 1:00 p.m. - 4:00 p.m. Sat. Food, showers, computer access, laundry, job search skills, education assistance, & more for youth up to age 24. Mentoring program matches youth with a caring adult who assists in creating plan for a positive future.

EMPLOYMENT/VOCATIONAL SERVICES

Ascent Employment Program 4911 Moorpark Ave. 9:00 a.m 2:00 p.m. M-Th Employment assistance. Center for Training & Careers 749 Story Rd., Suite 10 8:00 a.m 5:00 p.m. M-F Job training & employment services.	408-257-8302 408-213-0961
Day Worker Center of Mountain View	650-903-4102
113 Escuela Ave., Mt. View 7:00 a.m 5:00 p.m. M-Sa Job matching & placement, ESL classes assistance to day laborers.	, medical services, & legal
Downtown Streets Team	Palo Alto office 650-304-1174
San José office 408-899-7350 Weekly success team meetings held at following locations & times. Attend for more information, join the team, get off the streets & rebuild your life. Volunteer work-readiness program with dedicated employment assistance, case management, transportation, & other services. Trinty Church 477 N. Mathilda Ave., Sunnyvale	
Grace Baptist Church 484 E. San Fernando St., San José	Weds. 12:30 p.m
All Saints Episcopal Church 555 Waverly St., Palo Alto	Thurs. 1:00 p.m.
Goodwill of Silicon Valley/Employment	Readiness Program
1080 N. 7th St.	408-869-9152
Paid work experience and hands-on training, enhance employability skills, Support Specialist and Job Coach, provide job search assistance to reconnect to the work force. For details, please attend	

general information sessions held Tuesdays at 8:45 a.m. NOVA / Job Seekers Center Main 408-730-7232

NOVA/ JOB Seekers Center	Main 400-130-1232
	408-774-2365
505 West Olive Street, Suite 550, Sunnyvale	
8:00 a.m 5:00 p.m. M-F	
One-stop center for job seekers, career advising workshops, pre-layoff assistance & placement	0, 1 3

Center for Employment Training (CET) 408-730-7232 701 Vine Street 8:00 a.m. - 5:00 p.m. M-F Vocational training available to all low-income adults ages 17 & over. Must have High School Diploma or GED to enroll. Vocational ESL, immigration & citizenship services.

Work2Future One Stop

408-794-1100

1601 Foxworthy Avenue 2450 S. Bascom Avenue, Campbell 17666 Crest Avenue, Morgan Hill 8:00 a.m. - 5:00 p.m. M-F Career center including employment services, workshops & job training resources. Veterans services also provided.

VTA SERVICES

VTA Customer Service Call Center

408-321-2300 800-894-9908 TTY 408-321-2330

Recorded route & schedule information 24 Hours in English, Spanish & Vietnamese

Information Service Representative: 6:00 a.m. - 7:00 p.m. M-F,

7:30 a.m. - 4:00 p.m. Sa **VTA Downtown Customer Service Center** 55A West Santa Clara Street 9:00 a.m. - 6:00 p.m. M-F (Closed holidays)

8:00 a.m. - 5:00 p.m. M-F

Employment, housing, food, clothing, bus passes, counseling & rental assistance for veterans & their families.

Santa Clara County/Veterans Services Office

408-553-6000

68 North Winchester Blvd., Santa Clara 8:00 a.m. - 4:00 p.m. (closed 12:00 p.m. - 1:00 p.m.) M-F Assistance to veterans & their dependents in filing claims for disability compensation, pension, burial benefits & requests for copies of discharges from National Personnel Records. Referrals to medical assistance & housing.

Veterans Administration (VA) Palo Alto Health Center 650-493-5000 800-455-0057

3801 Miranda Avenue, Palo Alto 8:00 a.m. - 4:00 p.m. M-F

Vet Center

408-993-0729

Call for address due to planned relocation 8:00 a.m. - 12:00 a.m. M-Sa Psychotherapy & group, military, sexual trauma, PTSD, & bereavement counseling.

Uplift Family Services (Formerly EMQ Families First) 408-379-3796 408-379-3790

After Hours Crisis Line 408-379-9085

877-41-CRISIS

408-846-2100

251 Llewellyn Avenue, Campbell

8:30 a.m. - 5:00 p.m. M-F Intake, referrals, & phone screening for families & children up to the age of 17 years. Community resources & information on public mental health services.

Rebekah Children's Services

290 IOOF Avenue, Gilroy 11600 W. Campbell Ave., #201 9:00 a.m. - 5:00 p.m. M-F Residential treatment, wraparound services, family linkage, foster care, adoption, educational services, risk prevention, & health center.

San José Conservation Corps

Main 408-283-7171 408-639-9486

2650 Senter Road 1560 Berger Drive 8:00 a.m. - 4:30 p.m. M-F Job training, job placement, career planning, high school diploma/ GED classes, drivers training, exposure to college/financial aid process, leadership development, & day care for children of participants. Services for individuals 17 1/2 & older.

HOMELESS OUTREACH

Homeless Helpline

408-510-7600

For people who are homeless or at risk of homelessness and in need of services and resources

PATH (People Assisting The Homeless)

408-753-8735

8:30 a.m. - 5:00 p.m. M-F Homeless street outreach, clinical case management, service referrals and permanent housing assistance for individuals experiencing homelessness in San José's downtown core.

2-1-1

Operates 24 Hours in English, Spanish, Vietnamese & 140 other languages.

Free, non-emergency information on available community services including assistance with basic needs, child & elder care, employment, health services, immigration, counseling, & opportunities to volunteer or donate.

To request an accommodation, alternative language or format for City-sponsored printed materials, meetings or events, please call the City of San José Housing Department at 408-535-3860 at least three business days before the meeting/event or the resources are needed.