

411 TECHNICAL Q&A EVENT

District hardware standard for references:

https://ets.fhda.edu/policies-and-procedures/documents/HW%20standards_2020.pdf

Reset FHDA portal (outlook) password: (or call 408-864-8324)

<https://ssoshib.fhda.edu/idp/profile/cas/login?execution=e1s1>

AARP: What to consider when buying a new computer:

<https://www.aarp.org/home-family/personal-technology/info-2021/buying-a-new-computer.html>

Macrumors Buyer Guide: (Apple)

<https://buyersguide.macrumors.com/>

Cyber Security Awareness Training:

https://www.youtube.com/watch?v=wygwHXYj_TI

Dell Support:

<https://www.dell.com/support/home/en-us>

Apple Support App:

<https://apps.apple.com/us/app/apple-support/id1130498044>

Dropbox quick start guides:

<https://help.dropbox.com/guide/individual/how-to-use-dropbox#welcome-to-dropbox>

Dropbox Fundamentals course:

<https://learn.dropbox.com/self-guided-learning/dropbox-fundamentals-course/>

Dropbox training courses with a live virtual instructor:

<https://help.dropbox.com/learn/online-dropbox-training>

Zoom Help Center:

<https://support.zoom.us/hc/en-us>

Microsoft Office 365 Personal, 1 user, 5 devices:

<https://www.microsoft.com/en-us/microsoft-365/p/microsoft-365-personal/cfq7ttc0k5bf?activetab=pivot%3aoverviewtab>

Microsoft Office Training:

<https://support.microsoft.com/en-us/training>

Google Workspace Learning Center (Docs, Sheet, Slide and more)
<https://support.google.com/a/users#topic=9393003>

Guides for switching from Microsoft to Google:

https://support.google.com/a/users/answer/9247553?hl=en&ref_topic=9247361&visit_id=637570547008324152-4128844996&rd=1

Apple's virtual sessions for getting started with iPhone, iPad and Mac:

<https://www.apple.com/today/infinitemloop/?nearby=true>

Document Compatibility with Microsoft Office

<https://www.apple.com/mac/pages/compatibility/>

Microsoft Accessibility approach:

<https://www.microsoft.com/en-us/accessibility>

Apple Accessibility resources:

Short Videos Outlining Apple Accessibility

[Apple Accessibility Overview Video](#)

[Voice Control \(WWDC 2019\) Video](#)

[Apple Accessibility YouTube Channel](#)

Apple Accessibility

[30th anniversary of 30 years of Americans with Disabilities Act \(ADA\)](#)

[Apple Accessibility](#)

[iPad User Guide](#) (includes Accessibility chapter)

[App Store Accessibility](#) Apps

[Apple Voluntary Accessibility Templates](#)

[Voice Control Tech Brief](#)

[VoiceOver User Guide](#)

[Apple Clips App](#)

[Accessibility for Developers](#)

Apple Education Learning Series

[Accessibility: Improve Reading Fluency](#)

[Improve Reading and Writing Skills with Mac](#)

[Increase Productivity with AssistiveTouch](#)

Keyboard Shortcuts

[Mac Keyboard Shortcuts](#)

[Mac Accessibility Shortcuts](#)

[VoiceOver Commands and Gestures](#)

[Working with Text](#)

[First-Level VoiceOver Commands](#)

[Second-Level VoiceOver Commands](#)

[Third-Level VoiceOver Commands](#)

[NumPad Commander Default Assignments](#)